

COMPUTER REPAIR FORM

MUST BE COMPLETED BY A PROFESSIONAL REPAIRMAN

The Personal Property Claims Office must determine whether listed item below was caused by the item being dropped or mishandled in shipment, or whether the damage was due to fair wear and tear or a manufacturer's defect.

OWNER'S NAME: Jane Doe HHG DELIVERY/INCIDENT DATE: Sept 2012

ITEM EXAMINED: Desk Top Computer MAKE: Apple

Model: Apple 27" iMAC Desk top Computer Year: 2012

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|---|------------------------------------|
| a. Processor Type and Speed: <u>2.9 GHz Intel Core</u> | e. Video Card Type: _____ |
| b. Hard Drive Capacity: <u>1 TB</u> | f. CD ROM Drive, Type/Speed: _____ |
| c. RAM Capacity: Internal: <u>7200</u> External: <u>600</u> | g. Monitor Size/type: <u>27"</u> |
| d. Sound Card Type: _____ | h. Other: _____ |

1. **EXTERNAL DAMAGE.** There (was) _____ (was not) external damage to the item.
 a. I (was) _____ (was not) able to determine the cause of the external damage. To the best of my knowledge and belief, damage was caused by: water damage due to flooding.

b. I came to this conclusion because: there was discoloration on the computer
 Damage Located at: (1) _____ Front (2) _____ Back (3) _____ Right Side (4) _____ Left Side (5) _____ Top (6) Bottom

2. **INTERNAL DAMAGE.** There (was) _____ (was not) internal damage caused by shipment / power surge.

CIRCLE ONE: (1) Definitely (2) Probably (3) Cannot Tell

a. I (was) _____ (was not) able to determine the cause of the internal damage. To the best of my knowledge and belief, damage was caused by: Water damage causing the computer to short circuit. Location of damage: Hard drive

b. I came to this conclusion because: Hard drive was short circuited

3. **I estimate the cost of repairing this damage in:**

a. Parts: <u>Hard Drive</u>	\$ <u>807.00</u>
b. Parts:	\$ _____
c. Parts:	\$ _____
d. Subtotal of replacement parts:	\$ _____
e. Cleaning or Other Service Charges:	\$ <u>35.00</u>
f. Labor: No. Hours: <u>2</u> @ Hourly Rate of: <u>17.50</u>	\$ <u>35.00</u>
g. Taxes: Tax Rate of: _____	\$ <u>1.75</u>

TOTAL: \$ 843.75

PROFESSIONAL REPAIR FACILITY

Facility Name: <u>Joe's Computer Repair Shack</u>	
Address: <u>123 Computer Lane</u>	Telephone Number: <u>080 6496 1234</u>
Print Repairman's Name: <u>John Smith</u>	Years of Experience: <u>13 Years</u>
Repairman's Signature: <u>John Smith</u>	Date: <u>10 March 2013</u>