



DEPARTMENT OF THE AIR FORCE  
PACIFIC AIR FORCES



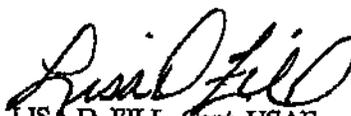
U.S. AIR FORCE  
FEB 27 2007

MEMORANDUM FOR CLAIMANTS OF DAMAGED VEHICLES

FROM: 5 AF/JAD

SUBJECT: Fifth Air Force Used Car Parts Policy

1. This office has implemented a used parts policy regarding vehicles over 5 years old. Used autobody and glass replacement parts in Japan usually cost 50% less than new ones. In line with insurance industry practices, it is appropriate to make autobody and glass repairs with quality used parts for any car 5 years old or older. Such used parts must be of good quality, in good condition, and in the mechanic's view appropriate with regard to safety and reliability. 5 AF/JA requires repair estimates to include repair costs utilizing such used parts. You must ask the estimator to include the cost of repair using such used parts. However, if such used parts are not available or not feasible or would cost more than new parts (considering any extra charges for labor or searching, for example), or if the estimator will not utilize them in their business, the estimator must say so on the estimate. When claimants submit estimates that do not comply with this requirement, 5 AF/JA will deduct 50% from the cost of the new parts. Claimants can always ask the estimator to include the cost of repair using new parts, in addition to that required above, and can always elect to pay the new parts cost over and above the used parts cost. Estimators will sometimes "reluctantly" utilize used parts, or will decline to extend the same guarantee as they would for new parts. This does not amount to "unavailability" or "inappropriateness with regard to safety."
2. Therefore, if your vehicle is over 5 years old, please obtain at least one estimate utilizing used parts. Failure to provide such an estimate may lead to a 50% deduction from the cost of the new parts on the estimate you submit.
3. Please sign receipt of this notification and return it with your completed claims package. Failure to do so will delay the adjudication of your claim.

  
LISA D. FILL, Capt, USAF  
Chief, International Claims Division

I have read and understand the Used Parts Policy.

Print Name: \_\_\_\_\_ Date \_\_\_\_\_

中古車輛や窓ガラスの交換部品は、通常日本では新品の約半値で取り扱われてます。保険業界と同じく、5年以上経過した車の修理には、中古部品を使うのが適当です。使用される中古部品は品質や、状態が良く、専門家（修理工場）が安全性、信頼性において適切と判断したものである必要があります。5AF/JADでは、これらの中古部品を使用した上での見積書が必要となりますので、見積書依頼時には必ずこれらの中古部品を含めた修理費で作成する旨お伝え下さい。しかしながら、もし、中古部品の入手が困難な場合、使用が適当でない場合、又は新品を使用した場合より高額になる場合（工賃や部品をさがす手間など）や、修理工場が中古部品を取り扱わない場合においては、修理工場にその理由を見積書に明記してもらう必要があります。請求者の提出した見積書が、この条件を満たしていない場合、5AF/JADは新品部品の金額から50%を差し引く事になります。これらの条件を満たしている上で、本人が新品と中古部品の差額を負担するのであれば、修理工場に新品部品を使った修理費を見積書に載せることを頼むことは可能です。中古部品をあまり使いたがらなかつたり、新品部品と同等の保証が出来ないとする修理工場も時にはありますが、これらは“入手困難”や“安全面での不適切”には、なりません。